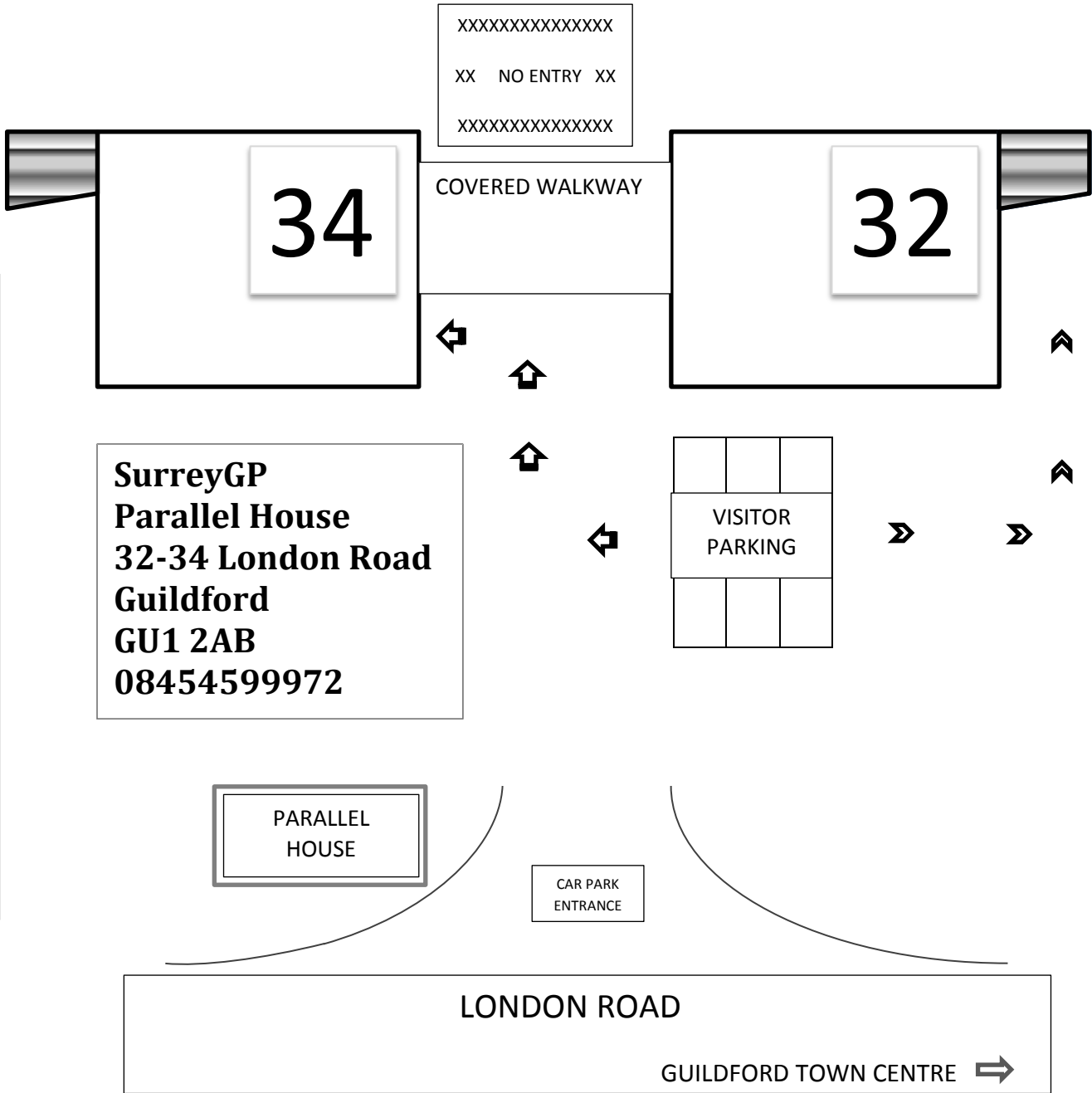


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## ARRIVAL HELPGUIDE

### **WEEKDAYS MON-FRI 9:00-17:30**

PLEASE REPORT TO RECEPTION  
VIA N° 32 AND FOLLOW THE  
VERBAL INSTRUCTIONS  
(SEE ➤ ARROWS)

### **WEEKENDS & OUT OF HOURS**

PLEASE FOLLOW SIGNS AND  
TAKE SEAT IN WAITING ROOM  
DOWNSTAIRS IN N° 34  
(SEE ↶ ARROWS)

## **Arriving at SurreyGP**

Please follow the instructions on the previous page on your arrival

**Top Tip!** If you are using a Sat Nav the best way to find us is to key in the junction for London Road and Dene Road. Parallel House is opposite the junction of London Road and Dene Road.

### **Parking**

There are three visitor spaces as shown on the layout above. If these are not available there is parking available along the street outside which is 70p per half hour and the machine does not give change.

### **Weekday Appointments**

Our welcome team will direct you to N° 34 via the covered walkway and you will find our waiting room downstairs – simply follow the signs.

### **Weekends and Out of Hours Appointments**

Make your way between the buildings and follow the signs under the covered walkway.

### **Lavatories**

For your convenience a lavatory is situated on the ground floor of N° 34

### **Baby change**

We have a baby changing mat available upon request

### **Pushchairs/Buggies**

Due to there being short flights of stairs into N° 32, we recommend either leaving buggies in your vehicle or parking your buggy under the covered walkway between the buildings before letting reception know you have arrived.

You are welcome to leave buggies on the ground floor of N° 34 while you attend your appointment.

### **Stairs**

There is a flight of stairs down to our waiting room and surgery. Please take care with little children.

### **Access for people with moving difficulties**

We can make alternative arrangements if you cannot manage flights of stairs. Please advise us in good time to enable us to make the arrangements.

### **Waiting Room**

Please follow the signs to the waiting room and take a seat. We have a small selection of children's toys/books and an activity table. Dr Lewis will meet you in the waiting room.

### **After your appointment**

There is no need to sign out at reception. Have a nice day.